

REPORT TO:	Overview Committee
DATE:	5 <sup>th</sup> September 2023
SUBJECT:	Performance and Governance Framework – Quarter 1 Monitoring Report 2023/24
PORTFOLIO HOLDER:	Councillor Craig Leyland, Leader of the Council and Portfolio Holder for Corporate Affairs (performance management) Councillor Richard Fry, Portfolio Holder for Finance (risk management)
REPORT AUTHOR:	Richard Baldwin
WARD(S) AFFECTED:	All
EXEMPT REPORT	No

#### **SUMMARY**

The report brings together information relating to the Council’s Performance and Governance Framework at the end of Quarter 1 2023/24 (April to June 2023).

#### **RECOMMENDATIONS**

1. That the Overview Committee considers and notes the report

#### **REASONS FOR RECOMMENDATIONS**

To monitor delivery of performance and governance objectives and to support future planning and decision making within the Council.

#### **OTHER OPTIONS CONSIDERED**

Alternative reporting arrangements.

## REPORT

### Background

- 1.1 A joint performance management framework was agreed across the South & East Lincolnshire Councils Partnership for 2022/23 to support the delivery of services. Key Performance Indicators (KPIs) have been agreed to capture performance against the strategic priorities of the Partnership and the individual Councils.
- 1.2 A combined performance report has been presented to Strategic Leadership Team (SLT) and this information has then been split out by Council for Executive reporting.
- 1.3 This report presents the performance information for East Lindsey District Council for Quarter 1 of 2023/24 (April to June 2023).

### Performance (Appendix A)

- 2.1 In total there are currently 71 KPIs for East Lindsey District Council, 33 of which are trend only indicators. 25 KPIs are meeting or exceeding their target, 4 KPIs are within tolerance, and 9 are below target. Indicators were developed to stretch performance in teams.

### Risk management (Appendix B)

- 3.1 The strategic risk register has been reviewed for Q1 and there are no changes to report.
- 3.2 A revised Risk Management Policy has been drafted for the Partnership. This will be reviewed by portfolio holders and SLT in the first instance. It will then be reported to Audit & Governance Committee for comment prior to Overview, Cabinet and then Full Council for approval.
- 3.3 Summary of strategic risks as at Q1 (full details in Appendix B)

<b>Risk</b>	<b>Risk score</b>
Reduction in government funding to deliver Council services and local priorities	High (12)
Budget	High (15)
Economic Growth	Medium (9)
Uncertainty of future Lincshire flood defence scheme	Medium (10)
Business continuity and recovery in the event of a major incident or event	High (15)
Failure to comply with Health and Safety requirements	Medium (6)
Local Plan not delivering economic growth & prosperity	Medium (9)
Failure to deliver safeguarding children, young people and vulnerable adults responsibilities	Medium (8)
Failure to comply with Information Governance and Management requirements	Medium (8)
Attainment of revenue through Treasury Management policies and commercially driven capital expenditure	Medium (8)
Resilience and quality of service delivery arrangements with third parties	Medium (9)
Technology Infrastructure failure	High (10)
Cyber Incident	High (15)
Capital Programme	Medium (6)
General Fund Assets	Low (4)
Economic Hardship	High (12)
Identification and Suitability of future Depot Accommodation	High (15)

## **CONCLUSION**

The performance and governance reporting and review arrangements support the Council to manage its services in an effective and efficient manner.

## **EXPECTED BENEFITS TO THE PARTNERSHIP**

A Partnership approach has been agreed for 2022/23.

## **IMPLICATIONS**

### **SOUTH AND EAST LINCOLNSHIRE COUNCIL'S PARTNERSHIP**

A Partnership approach has been agreed for 2022/23.

## **CORPORATE PRIORITIES**

Whole report.

## **STAFFING**

None specific to this report.

## **CONSTITUTIONAL AND LEGAL IMPLICATIONS**

None specific to this report.

## **DATA PROTECTION**

None specific to this report.

## **FINANCIAL**

None specific to this report.

## **RISK MANAGEMENT**

Section 3 of the report and Appendix B.

## **STAKEHOLDER / CONSULTATION / TIMESCALES**

Consultation with SLT

## **REPUTATION**

None specific to this report.

## **CONTRACTS**

None specific to this report.

## **CRIME AND DISORDER**

None specific to this report.

## EQUALITY AND DIVERSITY/ HUMAN RIGHTS/ SAFEGUARDING

None specific to this report.

## HEALTH AND WELL BEING

None specific to this report.

## CLIMATE CHANGE AND ENVIRONMENTAL IMPLICATIONS

None specific to this report.

## ACRONYMS

- B&B: Bed & Breakfast accommodation
- CC: Customer Contact
- DD: Direct Debit
- KPIs: Key Performance Indicators
- NDR: Non-domestic rates (business rates)
- R&B: Revenues & Benefits
- SLT: Strategic Leadership Team

### APPENDICES

Appendices are listed below and attached to the back of the report: -

APPENDIX A	Q1 performance
APPENDIX B	Q1 risks

### BACKGROUND PAPERS

No background papers as defined in Section 100D of the Local Government Act 1972 were used in the production of this report.

### CHRONOLOGICAL HISTORY OF THIS REPORT

A report on this item has not been previously considered by a Council body

### REPORT APPROVAL

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